

OFFICIAL FILE
ILLINOIS COMMERCE COMMISSION

Illinois Commerce Commission
527 E. Capitol Avenue
Springfield, Illinois 62701

For Commission Use Only:

Case: 09-0129

ORIGINAL

Regarding a complaint by (Person making the complaint): FRANK RACHAL
Against (Utility name): The Peoples Gas Light AND COKE COMPANY
As to (Reason for complaint) Disputed Bill

in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 5249 W CHICAGO AVE CHICAGO ILL 60651

The service address that I am complaining about is 5249 W. CHICAGO AVE. CHICAGO ILL 60651

My home telephone is [773] 626-2474

Between 8:30 A.M. and 5:00 P.M. weekdays, I can be reached at [773] 626-2474

My e-mail address is N.A. I will accept documents by electronic means (e-mail) ☐ Yes ☐ No

(Full name of utility company) Peoples Gas Light & Coke Co. (respondent) is a public utility and is subject to the provisions of the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs that you think is involved with your complaint.

Have you contacted the Consumer Services Division of the Illinois Commerce Commission about your complaint?

☒ Yes ☐ No

Has your complaint filed with that office been closed?

☐ Yes ☒ No

Please state your complaint briefly. Number each of the paragraphs. Please include time period and dollar amounts involved with your complaint. Use an extra sheet of paper if needed.

1. APPROXIMATELY MONTH OF AUGUST 2008 I REQUESTED THAT A GAS METER BE INSTALLED FOR RIFTERES LOCATED IN STORE AT 5251 W. CHICAGO AVE. THE SERVICE REPRESENTATIVE ADVISED ME THAT I WOULD HAVE TO MAKE SURE THE PIPES IN BUILDING WAS PREPARED IN ADVANCE SO THEY COULD INSTALL A METER. SEE PAGE 2

Please clearly state what you want the Commission to do in this case:

FIGURE OUT HOW MUCH GAS I HAVE USED SINCE AUGUST 2008 AND BACK TRACK THAT AMOUNT TO THE TIME IT WAS CHARGED FOR GAS

NOTICE: If personal information (such as a social security number or a bank account number) is contained in this complaint form or provided later in this proceeding, you should submit both a public copy and a confidential copy of the document. Any personal information contained in the public copy should be obscured or removed from the document prior to its submission to the Chief Clerk's office. Any personal information contained in the confidential copy should remain legible. If personal information is provided in your public copy, be advised that it will be available on the internet through the Commission's e-Docket website. The confidential copy of any filing you make, however, will only be available to Commission employees. If you file both a public and confidential version of a document, clearly mark them as such.

Today's Date: FEB 21 2009
(Month, day, year)

Complainant's Signature: Frank Racial

If an attorney will represent you, please give the attorney's name, address, telephone number, and e-mail address.

When you finish filling out this complaint form, you need to file the original with the Commission's Chief Clerk. When filing the original complaint, be sure to include one copy of the original complaint for each utility company complained about (referred to as respondents).

VERIFICATION

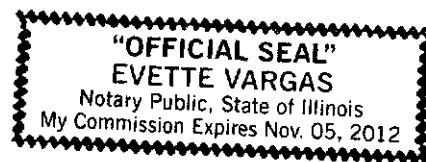
A notary public must witness the completion of this part of the form.

I, FRANK RACIAL, Complainant, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Frank Racial
Complainant's Signature

Subscribed and sworn/affirmed to before me on (month, day, year) February 21, 2009

Evette Vargas
Signature, Notary Public, Illinois



(NOTARY SEAL)

NOTE: Failure to answer all of the questions on this form may result in this form being returned without processing.

2. AFTER REPAIRING THE PIPES
AND CALLING PEOPLE GAS THEY
SENT AN INSTALLER TO INSTALL
METER. INSTALLER NOTICED THAT
I HAD A PIPE TO INSTALL METER
LOCATED ON THE GAS SUPPLY OF
METER. AT THIS POINT INSTALLER
ACCUSED ME OF STEALING GAS.

3. I EXPLAINED THAT I INSTALLED
PIPES THE WEEK BEFORE SO PEOPLE
GAS COULD INSTALL METER.
REPRESENTATIVE AGREED TO MONITOR GAS
FOR A YEAR.

4. APPROXIMATELY TEN DAYS LATER
I RECEIVED A LETTER STATING THAT
I OWED \$5000.00 FOR USING GAS
THAT WAS NOT METERED.